



HSH GLOBAL
software solutions

eGovernment Solutions



eGovernment solutions for effective service delivery and administration

About Us

Our software solutions are specifically created for the African context, providing you with the foundation for good governance, efficient service delivery and sustainable socio-economic growth.

We partner with public sector organisations in East, West and Southern Africa, from our offices in SA, Ghana and the Democratic Republic of Congo – and supported by our development team in Germany.

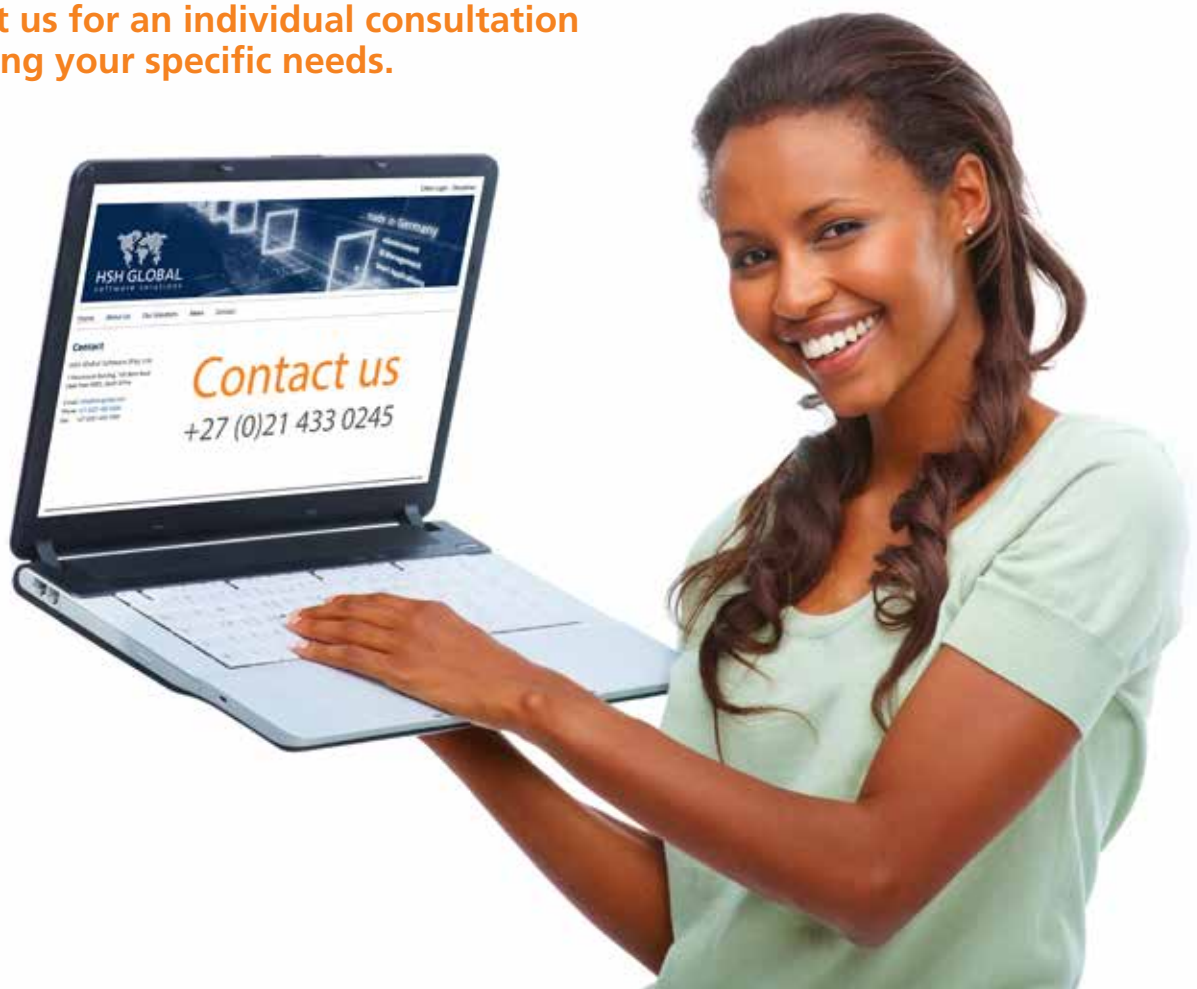
A subsidiary of German-based HSH Soft & Hardware Vertriebs GmbH, we have more than 20 years of experience providing internationally recognised identity data infrastructure solutions.

Join over 3500 municipalities and public authorities who use certified HSH software for civil registration, identity management, eGovernment and related services.

Why HSH?

- 3500 municipalities and public sector organisations use our software
- Over 20 years of experience developing software solutions, tested and proven by the German government
- Germany's leading IT specialist in the field of municipal software and identity data infrastructure management
- Developed the digital application process for the German eID smart card
- We are invested in Africa, with offices in South Africa, Ghana and the Democratic Republic of Congo (DRC)
- Certified by the independent institute of data protection

Contact us for an individual consultation regarding your specific needs.



Benefits

- A decentralised approach enables you to gather accurate information directly at source
- Convenient public access to systems encourages and improves civil compliance
- Demographic development monitoring allows for accurate statistical analysis
- Permits strategic planning and the correct allocation of tax revenue to promote economic growth
- Facilitates transparency, accountability and trust, improving the credibility of your organisation
- Improved organisational efficiency due to the optimisation of systems and processes

Identity Data Infrastructure

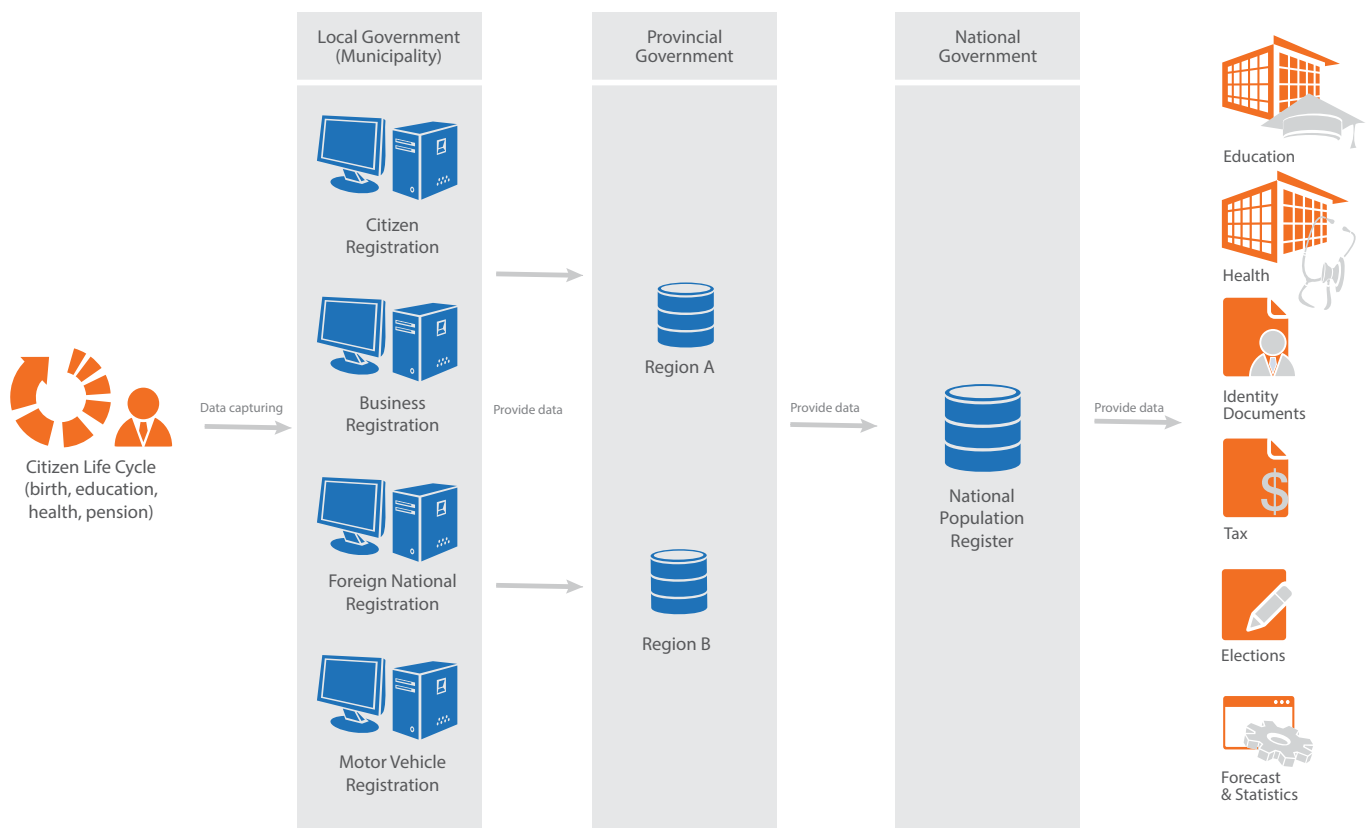
HSH specialises in developing eGovernment solutions that enable you to capture, store and maintain accurate identity data, to build and manage cohesive civil administration systems for your municipal district, region or country.

The core of our software is an identity data infrastructure system, which operates at local level, allowing you to capture and store relevant information throughout the 'citizen lifecycle'.

Consistent, accurate and accessible data gathering helps you to plan for, and provide, targeted service delivery to support your people where they need it most.

This interaction can include activities such as the registration of births, marriages and deaths; the issuance of identity or travel documents; tax management; electoral rolls; the processing of pensions and social grants; education and skills planning; property and business documentation; and motor vehicle licensing.

Knowledge sharing amongst different departments is possible, and can also be controlled via authorised access.



Features

- Existing data sources can integrate into the new system
- Central servers reduce the need for costly individual hardware systems
- Optimised to function in both online and offline environments
- Data safety is assured with data protection via an encrypted PKI infrastructure
- Real-time updates and simultaneous data collaboration improve efficiency
- Decentralised data infrastructure allows for add-on systems specific to local needs
- Fully compliant with your country's legal framework and meets international standards

Our Products and Services

HSH designs eGovernment solutions which help you to effectively manage data collection and storage, improve civil engagement, and optimise service delivery at local, regional and national level.



Identity Management Systems

HSH implements synchronised identity systems, incorporating all of the components necessary to manage your processes from start to finish - from providing network connectivity in rural areas, to capturing biometric identity data, and printing smart ID cards.

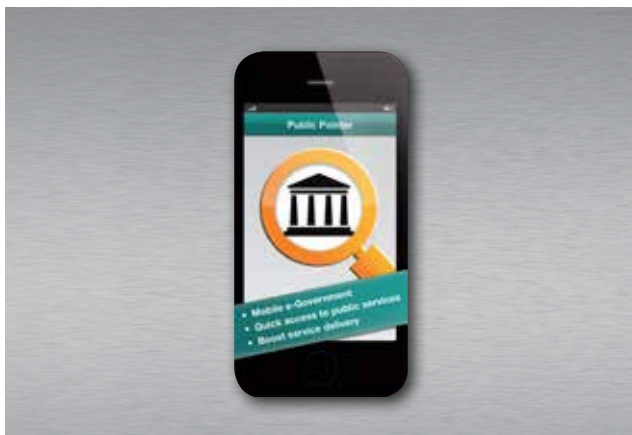


Paperless Application and Registration Processes

One of HSH's core competencies is developing application procedures for enabling the issuance and tracking of documentation, such as first and re-issued identity documents.

Our solutions incorporate biometric live capture technology (AFIS, iris scan), and comply with ICAO standards to guarantee the 'machine readability' of your issued documents.

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mGovernment Services

We develop mobile technology and smart phone applications which provide your people with 'anytime, anywhere' access to public service support.

HSH's "Public Pointer" app provides members of the public with quick access to a directory of municipal services and up-to-date information via their smart phone. Our "Municipal Service Manager" offers reporting capabilities to manage public service issues, complaints and compliments.



eGovernment Consulting

HSH advises you on the best ICT options for your situation, to transform and extend the reach of your government services to your people.

We assist with all aspects of the procurement process, from matching the right system and approach for your needs, to implementation.



Service, Training & Support

Our highly skilled support team are on hand to guide your eGovernment activities, from the transfer and conversion of existing data; and software installations or upgrades; to maintenance, training and support.



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